E-Governance Service

95. SHRIMATI PREMA CARIAPPA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the steps taken by Government towards e-governance in the country;

(b) how many services have been put online; and

(c) by when other services such as collection of taxes etc. would be put online?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) A National E-Governance Action Plan (NEGAP) has been drawn which seeks to implement a number of Mission Mode Projects List at Statement (*See* below) at the centre, State and integrated service levels so as to:

- create a citizen-centric and business centric environment for governance;
- create the right governance and institutional mechanisms;
- set up core infrastructure;
- formulate key policies; and
- channelise private sector technical and financial resources into the national E-governance efforts.

Line Ministries/Departments nodally responsible for the implementation of Mission Mode Projects have been advised to prepare project proposals covering service goals being aiming at, implementation strategy, funds requirements and gaps and time lines for implementation etc.

An Apex Committee under the Chairmanship of the Cabinet Secretary has been constituted to oversee and provide policy directions for the implementation of National E-governance Action Plan and ensure inter-ministerial coordination.

Department of Information Technology through the National Informatics Centre (NIC) is providing backbone e-governance network and technical support to various Central Government Departments, States, UTs and District Administrations in the country for Internet e-mail, file transfer, database development, e-Governance applications development, web-hosting and access.

Policy guidelines have been issued to provide support to State Governments to establish State-wide Area Networks (SWANs) from the State Headquarters up to the Block level with a minimum bandwidth capacity of 2 Mbps. These network would be connected to NICNET through appropriate interfaces.

Government has issued guidelines to Government Departments for spending 2 to 3% of their budget on Information Technology.

(b) and (c) e-governance is a continuing process in Government. Some of the services introduced online are Passenger Railway Reservations, e-filing of Income-Tax returns, Submission of Import and Export related declarations and documentation (EDI: Electronics Data Interchange), e-Post, Exam. results, Election results, Agriculture Mandi Prices etc. on a pilot basis.

Statement

Sl. No.	Mission Mode Projects	Line Ministries/Departments responsible
1	2	3
Central Government		
01	Income Tax	Ministry of Finance/Central Board of Direct Tax
02	Passport Visa and Immigration Project	Ministry of External Affairs/Ministry of Home Affairs
03	DCA21	Department of Company Affairs
04	Insurance	Department of Banking
05	National Citizen Database	Ministry of Home Affairs/Registrar General of India
06	Central Excise	Department of Revenue/Central Board of Excise and Custom
07	Pensions	Department of Pensions and Pensioners Welfare and Department of Expenditure
08	Banking	Department of Banking

1	2	3
State Government (tentative to be finalized in consultation with the State)		
01	Land Records	Ministry of Rural Development
02	Road Transport	Ministry of Road Transport and Highway
03	Property Registration	Department of Land Resources
04	Agriculture	Department of Agriculture and Cooperation
05	Treasuries	Ministry of Finance
06	Municipalities	Ministry of Urban Development and Poverty Alleviation
07	Gram Panchayats	Ministry of Rural Development
08	Commercial Taxes	Ministry of Finance
09	Police (UTs initially)	Ministry of Home Affairs
10	Employment Exchanges*	Ministry of Labour
Integrated Services		
01	EDI (E-Commerce)	Ministry of Commerce and Industry
02	E-Biz	Department of Industrial Policy and Promotion/ Department of Information Technology
03	Common Service Centres	Department of Information Technology
04	Indian Portal	Department of Information Technology and Department of Administrative Reforms and Public Grievances
05	EG Gateway	Department of Information Technology
06	E-Courts*	Ministry of Justice/Ministry of Home Affairs
07	E-Procurement*	Ministry of Commerce and Supply

*Addition proposed

Formulation of Broad Band Policy

96. SHRIMATI N.P. DURGA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that Government have formulated a Broad Band Policy, 2004;

(b) if so, the salient features of the new policy; and

(c) what steps Gvoernment have taken or proposed to take for promoting indigenous industries to manufacture Broad Band-related equipment?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir.